# Advocacy 101: Finding your Zonta Voice

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# Advocacy Activity & Level of Expertise Varies Widely

Some hesitate or resist.

### Why?

- Bogged down/unclear about priorities?
- Might offend someone?
- Just want to help, not lead?
- Lack of knowledge re \_\_\_\_\_?
- ZI's guidance is \_\_\_\_\_?
- Other \_\_\_\_\_\_?

Do any of these reasons fit?

### Let's take a deeper look

at what's behind some of this

& how we might help our clubs out of—

- Difficulty focusing & executing
  - Being stuck (& silent)
  - Fear of conflict & adversarial positioning

DIGGING DOWN...



Unfocused... Frustrated...
Unclear...
Can't change much...

Wanting Fulfillment & Significant Contribution,?

Tapping into higher levels of inspiration & motivation requires a new mindset, new skill set...

what we would call 'Voice'

The 8th Habit, S.R. Covey, 2004



'When you engage in work that taps your talent & fuels your passion – that rises out of a great need in the world that you feel drawn by conscience to meet—therein lies your voice, your calling, your soul's code.'

~Stephen Covey, The 8th Habit

Other quotes – (Handout)

## Please note short answers to these 4 questions --

- 1. What energizes, motivates, inspires you?
- 2. What need in the world do you feel drawn to?
- 3. What does your conscience tell you is right?
- 4. What experience & strengths can you apply?



## Being stuck & silent

Problems in Zonta Club Advocacy~

- Non-existent
- No-Risk
- Internally-focused
- 'Everything is Advocacy'
- Leave-it-to-Beaver

# Why is it so hard?



Source: <u>In A Different Voice</u>, by Carol Gilligan

"Since women...define their identity through relationships of intimacy & care, the moral problems that they encounter pertain to issues of a different sort. When relationships are secured by masking desire, & conflict is avoided by equivocation, then confusion arises about the locus of responsibility & truth.'

#### Finding that Different Voice

Turning a morality of restraint into a morality of cooperation

Rather than,
as Piaget describes
'the paradox of
egocentrism—a mystical
respect for rules
combined with
everyone playing more
or less as he pleases &
paying no attention to
his neighbor.'

" 'While an ethic of justice proceeds from the premise of equality-that everyone should be treated the same; an ethic of care rests on the premise of nonviolence-that no one should be hurt. ...both perspectives converge in the realization that just as inequality adversely affects both parties in an unequal relationship, so too violence is destructive for everyone involved.'-Gilligan

Fearing conflict & adversarial positioning



'Leaders do not avoid, repress, or deny conflict, but rather see it as an opportunity.'

-Warren Bennis

## TOOLS YOU CAN USE

Listeningalà the Iroquois



Negotiating
 alà the Harvard
 Negotiation Project

## Positional Bargaining:

#### Soft Soft

- Friends
- Goal = agreement
- Trust other(s)
- Change your position easily
- Make offers
- Yield to pressure
- Search for 1 answer they will accept
- Disclose your bottom line
- Soft on people & problem
- Insist on agreement

#### **Hard**



- Adversaries
- Goal = victory
- Distrust other(s)
- Dig in to your position
- Make threats
- Apply pressure
- Search for 1 answer you will accept
- Mislead re your btm line
- Hard on problem & people
- Insist on your position

# Change the game!

Negotiate on the merits\*

**People** - Separate people from the problem

Interests – Focus on interests, not positions

Options - Invent multiple options, looking for

mutual gains

Criteria - Insist that the result be based on some objective standard

\* Aka 'principled negotiation'

# -Principled Negotiation-

- Participants are problem-solvers
- Goal = wise outcome reached efficiently & amicably
- Proceed independent of trust
- Focus on interests, not positions
- Explore interests & develop multiple options
- Reason & be open to reason
- Yield to principle, not pressure
- Develop multiple options to choose from; decide later
- Avoid having a bottom line
- Be soft on people, hard on the problem
- Insist on using objective criteria





#### OBJECTIVE CRITERIA OR FAIR STANDARDS:

<ul> <li>What a court would decide</li> </ul>	<ul> <li>Market value</li> </ul>
<ul> <li>Moral Standards</li> </ul>	<ul> <li>Precedent</li> </ul>
<ul> <li>Professional Standards</li> </ul>	<ul><li>Equal Treatment</li></ul>
<ul> <li>Efficiency</li> </ul>	<ul> <li>Reciprocity</li> </ul>
Scientific Judgment	<ul> <li>Tradition</li> </ul>
• Costs	• Etc.

- Each issue-a joint search for objective criteria
- Reason/open to reason re which are most appropriate & how applied



Source: Getting to Yes by R.Fisher & W.Ury & B.Patton, Harvard Negotiation Project

#### MONROE'S MOTIVATED SEQUENCE

- 1. Attention
  - Hey! Listen to me, you have a PROBLEM!
- 2. Need
  - Let me **EXPLAIN** this problem.
- 3. Satisfaction:
  - But, I have a **SOLUTION!**
- 4. Visualization:
  - If we IMPLEMENT my solution, this is what will happen. Or, if we don't implement my solution, this is what will happen.
- 5. Action:
  - You can **HELP ME** in this specific way. Can you help me?

## Last Exercise

Think of a club advocacy project that addresses a problem women (+perhaps others) are having in your community, state or nation.

Continued...



# Remember the 3 previous points-

- Choose what energizes you.
- Remember
- principled negotiation process to solve problems.
- Know you are coming from an ethic of caring AND justice.

Continued...

### Report back to Large Group:

- 1. Problem you are addressing
- 2. Solution(s) to address problem
- 3. Who needs to help & who persuaded
- 4. What will help persuade them
- 5. What will successful action look like

Don't forget to ...

Include your club members

Engage people outside your club (define who)

# REPORTS LOCAL ADVOCACY PROJECT S

# Scing on the Cake: The Well-Spoken Woman

"...the Secrets of Powerful Women' By Christine K. Jahnke









